## Wireless Policy ICE & IGB Affiliate



Fira Barcelona is well recognized for its outstanding IT and Wi-Fi infrastructure, equipped with the most advanced technology available on the market. With more than 1,700 high-density Wi-Fi antennas installed throughout the venue, we provide a high-quality, stable, and fast Wi-Fi network everywhere on the premises. To guarantee quality service, **Fira Barcelona is the only authorized Wi-Fi supplier**, and it is **strictly forbidden** to use devices that propagate wireless signals in the 5 GHz and/or 6 GHz frequency bands, as they can interfere with the overall Wi-Fi service provided at the venue.

Please note that while operating in the 2.4 GHz band is permitted, it is not recommended due to potential performance issues. Fira Barcelona does not control or guarantee the service quality at 2.4 GHz, and its performance will be at the exhibitor's own risk.

During the event, Fira Barcelona will have an on-site team monitoring and keeping the venue interference-free. The organization reserves the right to identify and deactivate any wireless network not installed by Fira Barcelona.

Fira Barcelona provides Wi-Fi services for exhibitors. If the services in the catalogue do not meet your needs, please contact Fira Barcelona by sending an e-mail to <a href="mailto:ice-igb.internet@firabarcelona.com">ice-igb.internet@firabarcelona.com</a>.

## RECOMMENDATIONS FOR EXHIBITORS

• If your devices (mobile phones, laptops, etc.) can only connect through Wi-Fi, they must be compatible with the 5 GHz frequency band (Wi-Fi standard 802.11a/n/ac). Fira Barcelona will not be responsible for any claims regarding devices not compatible with 5 GHz. Please read the <u>compatibility document</u> for verification.

All exhibitors attending the event are subject to this policy, whether or not you purchase IT services.